

# The Pathway

## IHC secures Wales

The Informing Healthcare Programme has negotiated a national contract on behalf of all NHS Wales organisations for the use of the Map of Medicine in April 2006.

The Map of Medicine provides over 300 evidence based clinical care journeys in an interactive and user-friendly web based tool. Its purchase is part of the Informing Healthcare continuing plan to achieve increased value for money for NHS Wales by negotiating national deals.

Dr David Gozzard, Medical Director at Conwy and Denbighshire NHS Trust is certain the tool will bring many benefits to clinicians. He said: "The Map of



Medicine has been developed by clinicians and is based on the best clinical evidence available. The care journeys available to both Primary and Secondary Care clinicians will aid in the development of innovative models of treatment for all patients. I welcome the opportunity to develop agreed best practice across the health sectors."

## Map of Medicine in Southern Cluster

Medic to Medic and Fujitsu have agreed a deployment programme with Connecting for Health Southern Cluster. This will enable all 34 Local Health Communities (LHC's) to have access to the Map of Medicine by summer 2007.

To ensure that the LHC's are supported in the deployment, each will receive assistance on areas such as planning, training, communication and support, over a two day period.

The initial deployment will be of the display version of the Map of Medicine, with discussions on the level of local information to be added, taking place with the individual LHC's. Medic to Medic are working closely with Fujitsu to ensure a smooth and successful deployment.



Dr Mike Stein  
Chief Medical Officer

Professor Sir Liam Donaldson, Chairman of the WHO World Alliance for Patient Safety (among other important roles) has placed Patient Safety at the top of the global healthcare agenda. The sheer volume of information means even fairly large networks of clinicians struggle to stay current. In addition, we are working in ever more narrow clinical silos with safety implications when patients move between care settings. Our priority remains helping the healthcare team to support patients with appropriate choices along their total healthcare journey.

The Connecting for Health programme is progressing at speed and the Map of Medicine is proving to be "clinically seductive software" and a valuable tool to help healthcare organisations ensure their clinical processes are properly evidence based and maintained.

I would like to welcome Informing Healthcare Wales, Beaumont Hospital Ireland and Netcare Healthcare UK Limited. We look forward to working with them to implement the Map of Medicine. The growing success of the Map of Medicine in the UK has also raised interest elsewhere. On my recent travels I have given presentations in over eight countries including Australia, Sweden, Canada and to the WHO in Geneva. The response has been universally positive. Especially gratifying is the progress we are making in supporting healthcare delivery in Kijabe, Kenya with a PDA pilot of the Map of Medicine.

I can assure you of our continued commitment to maintain the Map of Medicine at the forefront of evidence based care.

Best wishes,

*Mike*

## In this issue



Southern Cluster deployment

Netcare UK Limited

New and updated content list

Meet the team



# Content development process

A clinical journey on the Map of Medicine goes through four main processes: systematic search (scoping and evidence search), authoring, peer review and publishing.

### Scoping and evidence search

Two clinicians determine the breadth and depth of a new care journey. To find the latest evidence, information specialists conduct a detailed search and analysis of the worldwide body of medical research.

### Authoring

Clinicians and information specialists create a draft care journey. Informa's editorial team perform a style and quality check before the production team adds the care journey to the Map of Medicine.

### Peer review

A generalist clinician and a clinician from the appropriate specialty review the care journey. Their comments are further reviewed by clinicians, reviewers, an information specialist and external advisors.

### Publishing

All new content is published on a quarterly basis so that latest evidence and guidelines are reflected in updated care journeys as soon as possible.

In the latest content release for the Map of Medicine, over 40 care journeys were updated, 22 new ones added and 23 under review. Details of these are listed in the Map of Medicine and are also available on our website.



# Netcare UK Limited buys Map of Medicine

Medic to Medic are delighted to announce a recent contract with Netcare UK, a leading independent healthcare provider, to provide Netcare's soon to be completed walk-in centres in London and Leeds with the Map of Medicine.



Netcare Healthcare UK Limited (Netcare UK) is a subsidiary of Network Healthcare Holdings Limited (Netcare SA), one of South Africa's largest integrated healthcare providers

including hospital services, primary care services, paramedic services and mother and infant services.

Netcare entered the British healthcare market in 2002 with the focus on providing care to National Health Service patients via contracts awarded by the UK Department of Health. Netcare are currently providing services to the NHS through their chain of ophthalmology centres and also their Manchester surgical centre. Recently they have also been awarded contracts to provide walk-in centres in Leeds and London Kings Cross.

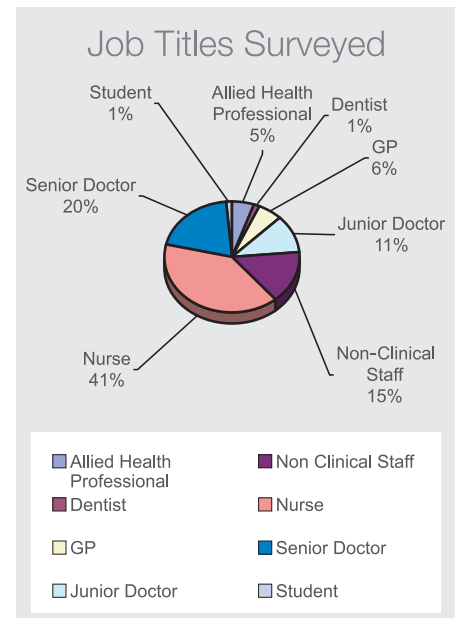
# Delivering clinical benefits with the Map of Medicine

Since Informing Healthcare implemented the Map of Medicine in May this year, a 3 month survey was undertaken to define the benefits of the product to clinicians.

After just 3 months, 136 clinical staff from across Wales completed a survey which revealed the following results:

- 24 hour access to evidence based information was crucial, especially for junior staff.
- The Map of Medicine was easy to use, putting guidelines and evidence in context with the patient journey.
- Over 300 consistent care journeys are now available across the whole of Wales with local variations added to support regional practice.

In just 4 months there are now over 1000 registered users of the Map of Medicine in Wales with access to all clinicians planned within 12 months.



**Don't bin it, pass it on**

After you have read your copy of **The Pathway**, please pass it on to someone else. There are 1.3 million people in the NHS and they won't have received their own copy.

# New and updated content



Last updated: 31-05-2006

New and updated content is made available to the Map of Medicine provider on a quarterly basis. The date on which your provider makes this content available to the end user is the release date.

## New content

We are continually developing new care journeys for the Map of Medicine to provide evidence based best practice information to our users. There are 43 new care journeys at this time.

## Updated content

The care journeys within the Map of Medicine are subject to an ongoing cycle of review and update to ensure consistency with latest available evidence and guidelines. There are 24 updated care journeys at this time.

## Content under review

The care journeys within the Map of Medicine are subject to an ongoing cycle of review and updating. 23 care journeys are being reviewed and will be included again in a future release.

The following care journeys are new:

### Oncology

- 01 Bone sarcoma
- 02 Bladder cancer
- 03 Kidney cancer
- 04 Brain tumour
- 05 Oral cancers
- 06 Non-Hodgkin's lymphoma
- 07 Thyroid cancer
- 08 Soft tissue sarcoma
- 09 Testicular cancer
- 10 Myeloma
- 11 Palliative care

### Infectious diseases

- 12 Genital herpes
- 13 Chickenpox
- 14 Gonorrhoea
- 15 Measles
- 16 Mumps
- 17 Urinary tract infections
- 18 Onychomycosis and tinea pedis
- 19 Scabies
- 20 Lice
- 21 Chlamydia

### Mental health

- 22 Obsessive compulsive disorder
- 23 Perinatal mental health
- 24 Bulimia nervosa
- 25 Adverse effects of antipsychotic treatment

### Paediatrics

- 26 Colic
- 27 Short stature
- 28 Normal child health assessment
- 29 Reduced level of consciousness
- 30 Cystic fibrosis
- 31 Meningitis in children

### A&E

- 32 Burns
- 33 Advanced life support (adult)
- 34 Advanced life support (paediatric)

Updated content:

### Hepatology

- 01 Fulminant liver failure
- 02 Abnormal liver tests

### Gastroenterology

- 03 Crohn's disease
- 04 Dysphagia

### Oncology

- 05 Colorectal cancer
- 06 Lung cancer
- 07 Prostate cancer

### Obstetrics and Gynaecology

- 08 Female incontinence
- 09 Miscarriage
- 10 Ectopic pregnancy

### Cardiology

- 11 Bradycardias
- 12 Tachycardias
- 13 Ectopics
- 14 Valvular heart disease

### Paediatrics

- 15 Bronchiolitis
- 16 Attention deficit hyperactivity disorder

### Rheumatology

- 17 Rheumatoid arthritis

### Endocrinology

- 18 Hypothyroidism

### Neurology

- 19 Parkinson's disease

### Nephrology

- 20 Kidney stones

### Infectious diseases

- 21 Infections in injecting drug users
- 22 Meningitis

### Elderly care

- 23 Incontinence

### General medicine

- 24 Chronic fatigue syndrome

Content removed following annual review – pending rewrite:

Mental health



## Go figure

As part of the National Programme for IT, Informa Healthcare has been working with local service providers (LSP's) to deploy the Map of Medicine. Over the past year the product has been made available in the North East, the East and Southern Clusters.

The figures that are now available were published in April of this year. The total figures for all clinical systems are available for download as a PDF from

the Connecting for Health website. The deployment figures are collected from Acute, PCT, Mental Health and Ambulance organisations.

### Deployments

Acute – 17  
Ambulance – 1  
Mental Health – 5  
Primary Care – 132

### Version upgrades

Acute – 8  
Ambulance – 1  
Mental Health – 4  
Primary Care – 47

## Map of Medicine handy hints

Are you aware of the feedback feature?

The feedback feature allows you to feed us back with your comments, suggestions or ideas in a quick and responsive way. You can view this feature from the login page, a node or within a care journey by clicking the feedback button at the top right hand corner.

- The feedback facility is a useful tool for users to communicate their comments, suggestions, queries and concerns.
- It's a quick and effective way to get responses to your comments. Your feedback is responded to within 24 hours of submission.
- It also allows you to get current and future updates on contents within a care journey.
- It helps Medic to Medic to know what you think of the Map of Medicine, and ways to improve it to best suit your needs.
- It's simple, friendly and fast!

## Meet us at

**Scottish Centre for Telehealth**  
Dunblane  
25/26 October

**Scottish Clinical Information Management in Practice**  
Dunblane  
31 Oct-1 Nov 2006

**NHS Alliance Conference**  
Bournemouth  
23-24 November

## Contact us

Telephone 020 7017 7603  
Email [info@mapofmedicine.com](mailto:info@mapofmedicine.com)

## Subscribe

To subscribe to **The Pathway** newsletter, email your details to [newsletter@mapofmedicine.com](mailto:newsletter@mapofmedicine.com)

# Meet the team



Oliver Kane  
Implementation Consultant

*I am a member of the implementation and support team and manage several client implementations.*

*My main responsibility is to ensure that my clients have all the advice, knowledge and resources that they need to carry out a smooth and successful implementation of the Map of Medicine. I am a business and IT graduate and have worked in healthcare for over 8 years. I joined Medic to Medic in November 2004 and have since gained my PRINCE 2 practitioner qualification and worked within several areas of the business.*

## Go on... try it now

Get access to a demo of the Map of Medicine with two full care journeys on [www.mapofmedicine.com](http://www.mapofmedicine.com)